



2015 Los Angeles Continuum of Care Program Performance Evaluation Process & Methodology

For Continuum of Care (CoC) Program renewal projects in Los Angeles Continuum of Care

Overview

The CoC Program Interim Rule requires local Continuums of Care to establish performance targets appropriate for population and program type, monitor recipient and subrecipient performance, evaluate outcomes, and take action against poor performers. (24 CFR 578.7a.6) As the collaborative applicant for the LA CoC, LAHSA has established an annual performance evaluation for CoC Program renewal projects to align with performance measurement and funding priorities that are scored as part of the annual CoC Program Consolidated Application (SuperNOFA). Results of the evaluation are then used to inform performance targets and promote continuous quality improvement. This annual cycle of performance appraisal is not only required by HUD, but it also enables the Los Angeles Continuum of Care to work towards locally defined housing stability and client self-determination goals for all CoC projects. The evaluation design and methodological approach considers the diversity of projects across the CoC and accommodates these differences by establishing measurements that provide as much equity and transparency as possible.

Evaluation Data Sources

The data used to conduct the performance evaluation is derived from project-level Annual Performance Reports (APRs) submitted to HUD for operating years ending July 1, 2013 - June 30, 2014. Supplemental data is gathered from past CoC applications, LAHSA fiscal records, and the LA CoC Homeless Management Information System (HMIS).

New projects that have not yet filed an APR during the review period are exempt from evaluation. Renewal projects that have recently changed project type (e.g. supportive services projects that reclassified as housing projects) and have not filed an APR under the updated project component are exempt from evaluation.

Dissemination of Results

Each individual CoC project will receive a report of the project's score. Agencies will then have ten business days following the release of individual project scores to appeal the results. After the appeals process is completed the final results of this evaluation will be released in the following manner:

- Each CoC grantee will receive their final individual score report.
- A complete listing of detailed project scores will be presented to the LAHSA Commission and Coordinating Council

Overall project scores will be used to inform the 2015 CoC Program Priority Ranking.

Scoring Methodology by Project Type

The following pages detail the scoring methodology for each project type.

Permanent Supportive Housing

Scoring Area	Description	Pts Possible	Scoring Rubric	Source
HMIS Participation	Measures whether the project participates in HMIS and the completeness of HUD-required data (DV Projects Exempt)	10	5 points for participation 5 points for missing data rate <10%	APR Q7
Bed Utilization	Measures occupancy rates beds/units supported by the project	10	90% >= 10 points 80%-89% = 5pts 80% <= 0pts	APR Q8-10
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Dedication of Turnover to Chronically Homeless Households	Measures the percentage of new program participants (or households) who are chronically homeless	20	Proportional (Sliding Scale): 50% <= 0 pts 100% = 20 pts	HMIS
Performance				
Housing Stability	Measures the percentage of project participants who remain housed or move on to other permanent housing	30	Proportional (Sliding Scale): 70% = 0 pts 90% >= 30 pts	APR Q27-29
Minimize Negative Turnover (Returns to Homelessness)	Measures the percentage of persons who leave the program for reasons other than permanent housing (excludes deceased)	10	Proportional (Sliding Scale): 0% = 10 pts 10% <= 0 pts	APR Q29
Maintain or Increase Income	Measures the percentage of adults participant who maintain or increase their income level over the program year	10	Proportional (Sliding Scale): 50% >= 10 pts 20% <= 0 pts	APR Q24b3

Transitional Housing

Scoring Area	Description	Pts Possible	Scale	Source
HMIS Participation	Measures whether the project participates in HMIS and the completeness of HUD-required data (DV Projects Exempt)	10	5 points for participation 5 points missing data rate <10%	APR Q7
Bed Utilization	Measures occupancy rates beds/units supported by the project	20	90% >= 20 points 80%-89% = 10pts 80% <= 0pts	APR Q8-11
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Performance				
Exits to Permanent Housing	Measures the percentage of project participants who exit to permanent housing	30	Proportional (Sliding Scale): 80% >= 30pts 0% = 0 pts	APR Q29
Median Length of Stay	Measures median length of time participants remain in the project	10	Proportional (Sliding Scale): 270 days <= 10 pts 450 days >= 0 pts	APR Q27
Increase Employment Income	Measures the percentage of adults participant who increase their earned income level over the program year	10	Proportional (Sliding Scale): 10% >= 10 pts 0% = 0 pts	APR Q24b3
Increase Income Overall	Measures the percentage of adults participant who increase their overall income level over the program year	10	Proportional (Sliding Scale): 40% >= 10 pts 0% = 0 pts	APR Q24b3

Supportive Services Only

Scoring Area	Description	Pts Possible	Scale	Source
HMIS Participation	Measures whether the project participates in HMIS and the completeness of HUD-required data (DV Projects Exempt)	10	5 points for participation 5 points missing data rate <10%	APR Q7
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Performance				
Housing Stability	Measures the percentage of project participants who exit to permanent housing. For Outreach and Access Centers, this measurement will include placements in bridge housing (ES, TH, SH) as well as permanent housing.	50	Proportional (Sliding Scale): 80% >= 50pts 0% = 0 pts	APR Q29
Increase Income Overall	Measures the percentage of adults participant who increase their overall income level over the program year	30	Proportional (Sliding Scale): 40% >= 30 pts 0% = 0 pts	APR Q24b3