



2016 Los Angeles Continuum of Care Program Performance Evaluation Process & Methodology

For Continuum of Care (CoC) Program renewal projects in Los Angeles Continuum of Care

Overview

The CoC Program Interim Rule requires local Continuums of Care to establish performance targets appropriate for population and program type, monitor recipient and subrecipient performance, evaluate outcomes, and take action against poor performers. (24 CFR 578.7a.6) As the collaborative applicant for the LA CoC, LAHSA has established an annual performance evaluation for CoC Program renewal projects to align with performance measurement and funding priorities that are scored as part of the annual CoC Program Consolidated Application (SuperNOFA). Results of the evaluation are then used to inform performance targets and promote continuous quality improvement. This annual cycle of performance appraisal is not only required by HUD, but it also enables the Los Angeles Continuum of Care to work towards locally defined housing stability and client self-determination goals for all CoC projects. The evaluation design and methodological approach considers the diversity of projects across the CoC and accommodates these differences by establishing measurements that provide as much equity and transparency as possible.

Evaluation Data Sources

The data used to conduct the performance evaluation is derived from project-level Annual Performance Reports (APRs) submitted to HUD for operating years ending July 1, 2014 - June 30, 2015. Supplemental data is gathered from past CoC applications, LAHSA fiscal records, and the LA CoC Homeless Management Information System (HMIS).

New projects that have not yet filed an APR during the review period are exempt from evaluation. Renewal projects that have recently changed project type (e.g. supportive services projects that reclassified as housing projects) and have not filed an APR under the updated project component are exempt from evaluation.

Dissemination of Results

Each individual CoC project will receive a report of the project's score. Agencies will then have ten business days following the release of individual project scores to appeal the results. After the appeals process is completed the final results of this evaluation will be released in the following manner:

- Each CoC grantee will receive their final individual score report.
- A complete listing of detailed project scores will be presented to the LAHSA Commission and Coordinating Council

Overall project scores will be used to inform the 2016 CoC Program Priority Ranking.

Scoring Methodology by Project Type

The following pages detail the scoring methodology for each project type.

Permanent Supportive Housing

Scoring Area	Description	Pts Possible	Scoring Rubric	Source
HMIS Participation	Measures whether the project participates in HMIS and the completeness of HUD-required data (DV Projects Exempt)	5	2.5 points for participation 2.5 points for missing data rate <10%	APR Q7
Bed Utilization	Measures occupancy rates beds/units supported by the project	10	90% >= 10 points 80%-89% = 5pts 80% <= 0pts	APR Q8-10
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Dedication of Turnover to Chronically Homeless Households	Measures the percentage of new program participants (or households) who are chronically homeless	15	Proportional (Sliding Scale): 50% <= 0 pts 100% = 15 pts	HMIS
Commitment to Policy Priorities: Housing First and Low Barrier Programs	Evaluates project commitment to housing first and low barrier programming	10	10 points for “Yes” response in Section 3B, Question 4.d. of FY 2015 CoC Project Application	FY 2015 CoC Project App.
Performance				
Housing Stability	Measures the percentage of project participants who remain housed or move on to other permanent housing	30	Proportional (Sliding Scale): 70% = 0 pts 90% >= 30 pts	APR Q27-29
Minimize Negative Turnover (Returns to Homelessness)	Measures the percentage of persons who leave the program for reasons other than permanent housing (excludes deceased)	10	Proportional (Sliding Scale): 0% = 10 pts 10% <= 0 pts	APR Q29
Maintain or Increase Income	Measures the percentage of adult participants who maintain or increase their income level over the program year	10	Proportional (Sliding Scale): 50% >= 10 pts 20% <= 0 pts	APR Q24b3

Rapid Re-Housing

Scoring Area	Description	Pts Possible	Scale	Source
HMIS Participation	Measures whether the project participates in HMIS and the completeness of HUD-required data (DV Projects Exempt)	5	2.5 points for participation 2.5 points missing data rate <10%	APR Q7
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Commitment to Policy Priorities: Housing First and Low Barrier Programs	Evaluates project commitment to housing first and low barrier programming	10	10 points for “Yes” response in Section 3B, Question 4.d. of FY 2015 CoC Project Application	FY 2015 CoC Project App.
Performance				
Housing Stability	Measures the percentage of project participants who remain housed or move on to other permanent housing	30	Proportional (Sliding Scale): 70% = 0 pts 90% >= 30 pts	APR Q27-29
Minimize Negative Turnover (Returns to Homelessness)	Measures the percentage of persons who leave the program for reasons other than permanent housing (excludes deceased)	20	Proportional (Sliding Scale): 0% = 20 pts 10% <= 0 pts	APR Q29
Median Length of Stay	Measures median length of time participants remain in the project	5	Proportional (Sliding Scale): 270 days <= 5 pts 450 days >= 0 pts	APR Q27
Increase Income Overall	Measures the percentage of adult participants who increase their overall income level over the program year	20	Proportional (Sliding Scale): 40% >= 20 pts 0% = 0 pts	APR Q24b3

Transitional Housing

Scoring Area	Description	Pts Possible	Scale	Source
HMIS Participation	Measures whether the project participates in HMIS and the completeness of HUD-required data (DV Projects Exempt)	5	2.5 points for participation 2.5 points missing data rate <10%	APR Q7
Bed Utilization	Measures occupancy rates beds/units supported by the project	20	90% >= 20 points 80%-89% = 10pts 80% <= 0pts	APR Q8-11
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Commitment to Policy Priorities: Housing First and Low Barrier Programs	Evaluates project commitment to housing first and low barrier programming	10	10 points for “Yes” response in Section 3B, Question 4.d. of FY 2015 CoC Project Application	FY 2015 CoC Project App.
Performance				
Exits to Permanent Housing	Measures the percentage of project participants who exit to permanent housing	30	Proportional (Sliding Scale): 80% >= 30pts 0% = 0 pts	APR Q29
Median Length of Stay	Measures median length of time participants remain in the project	5	Proportional (Sliding Scale): 270 days <= 5 pts 450 days >= 0 pts	APR Q27
Increase Employment Income	Measures the percentage of adult participants who increase their earned income level over the program year	10	Proportional (Sliding Scale): 10% >= 10 pts 0% = 0 pts	APR Q24b3
Increase Income Overall	Measures the percentage of adult participants who increase their overall income level over the program year	10	Proportional (Sliding Scale): 40% >= 10 pts 0% = 0 pts	APR Q24b3

Transitional Housing for Youth

Scoring Area	Description	Pts Possible	Scale	Source
HMIS Participation	Measures whether the project participates in HMIS and the completeness of HUD-required data (DV Projects Exempt)	5	2.5 points for participation 2.5 points missing data rate <10%	APR Q7
Bed Utilization	Measures occupancy rates beds/units supported by the project	10	90% >= 10 points 80%-89% = 5pts 80% <= 0pts	APR Q8-11
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Commitment to Policy Priorities: Housing First and Low Barrier Programs	Evaluates project commitment to housing first and low barrier programming	10	10 points for “Yes” response in Section 3B, Question 4.d. of FY 2015 CoC Project Application	FY 2015 CoC Project App.
Performance				
Exits to Permanent Housing	Measures the percentage of project participants who exit to permanent housing	30	Proportional (Sliding Scale): 65% >= 30pts 0% = 0 pts	APR Q29
Exits to Successful Destination*	Measures the percentage of project participants who exit to permanent housing	20	Proportional (Sliding Scale): 85% >= 20pts 0% = 0 pts	APR Q27
Median Length of Stay	Measures median length of time participants remain in the project	5	Proportional (Sliding Scale): 275 >= 5 pts 540 days >= 0 pts	APR Q27
Increase Income Overall	Measures the percentage of adult participants who increase their overall income level over the program year	10	Proportional (Sliding Scale): 40% >= 10 pts 0% = 0 pts	APR Q24b3

*See chart on page 8.

Transitional Housing for Survivors of Domestic Violence

Scoring Area	Description	Pts Possible	Scale	Source
Bed Utilization	Measures occupancy rates beds/units supported by the project	10	90% >= 10 points 80%-89% = 5pts 80% <= 0pts	APR Q8-11
Spend-Down	Measures percent of available funds that are utilized by the project	10	90% >=10 points	APR Q31a4
Commitment to Policy Priorities: Housing First and Low Barrier Programs	Evaluates project commitment to housing first and low barrier programming	10	10 points for “Yes” response in Section 3B, Question 4.d. of FY 2015 CoC Project Application	FY 2015 CoC Project App.
Performance				
Exits to Permanent Housing	Measures the percentage of project participants who exit to permanent housing	30	Proportional (Sliding Scale): 65% >= 30pts 0% = 0 pts	APR Q29
Exits to Successful Destination*	Measures the percentage of project participants who exit to successful housing	20	Proportional (Sliding Scale): 85% >= 20pts 0% = 0 pts	APR Q27
Median Length of Stay	Measures median length of time participants remain in the project	10	Proportional (Sliding Scale): 270 days <= 10 pts 450 days >= 0 pts	APR Q27
Increase Income Overall	Measures the percentage of adult participants who increase their overall income level over the program year	10	Proportional (Sliding Scale): 40% >= 10 pts 0% = 0 pts	APR Q24b3

*See chart on page 8.

Successful Destinations¹:

Emergency shelter, including hotel or motel paid for with emergency shelter voucher *Domestic Violence Transitional Housing Only*
Owned by client, no ongoing housing subsidy
Owned by client, with ongoing housing subsidy
Permanent housing for formerly homeless persons (such as: CoC project; or HUD legacy programs; or HOPWA PH)
Psychiatric hospital or other psychiatric facility
Rental by client, no ongoing housing subsidy
Rental by client, with VASH housing subsidy
Rental by client, with GPD TIP housing subsidy
Rental by client, with other ongoing housing subsidy
Staying or living with family, permanent tenure
Staying or living with friends, permanent tenure
Substance abuse treatment facility or detox center
Transitional housing for homeless persons (including homeless youth)

¹ Options based on HUD 2014 HMIS Data Standards Data Manual, 3.12