

2016-2017 Performance Targets

Permanent Housing – Rapid Re-Housing

Exit into Permanent Housing

Target: 85%

Formula: # of unduplicated households enrolled in the program who were exited to a permanent housing destination DIVIDED BY the total # of unduplicated households exiting

Verification: Copy of lease or rental agreement for permanent housing destination, verification of move-in, address and phone # documented in participate case file and HMIS

Permanent Housing Placement within 90 Days

Target: 70%

Formula: # of unduplicated households enrolled in the program that move into permanent housing with 90 days of FSC assessment DIVIDED BY the # of households that move into permanent housing

Verification: Copy of lease agreement for permanent housing destination, verification of move-in documented in client file and HMIS

Returns to Homelessness

Target: 90% of families that exit to permanent housing do not re-enter crisis housing within 2 years

Formula: # of unduplicated households enrolled in the program who exits to permanent housing who subsequently enter an HMIS-participating crisis housing program DIVIDED BY the total # of unduplicated households served in the program.

Verification: Returns to homelessness will be calculated by LAHSA staff using HMIS program entry data.

Increase Income from all Sources (Employment, disability, mainstream benefits, etc.) by program exit or by the end of the reporting period

Target: 20%

Formula: # of unduplicated households enrolled in the program who have greater income at program exit or the end of the reporting period than at program entrance DIVIDED BY the total # of unduplicated households served in the program during the program year (Income does not include non-cash benefits)

Verification: Copies of award letters, pay stubs, employment verification from employer demonstrating an increase in income from initial assessment to recertification/exit; case notes on assistance provided documented in the client file and in HMIS.

HMIS Data Quality

Target: 95%

Formula: The number of required HMIS data entries that are complete and accurate for all enrolled participants DIVIDED BY the number of required HMIS data entry areas that should be completed for all enrolled participants.

Verification: All required data elements must meet established HMIS data quality standards to count towards this goal, which will be outlined in a separate document. Goal does not apply to programs officially exempted from HMIS participation by LAHSA.