

2016-2017 Performance Targets

Winter Shelter Program

PERFORMANCE TARGETS

Bed Occupancy

Target: 95%

Formula: # of beds/units occupied by program participants throughout the operating term DIVIDED BY the # of beds/units available throughout the operating term.

Verification: HMIS generated occupancy rate based on bed or unit assignments.

HMIS Data Quality

Program Goal: 95%

Formula: The number of required HMIS data entries that are complete and accurate for all enrolled participants DIVIDED BY the number of required HMIS data entry areas that should be completed for all enrolled participants.

Verification: All required data elements must meet established HMIS data quality standards to count towards this goal, which will be outlined in a separate document. Goal does not apply to programs officially exempted from HMIS participation by LAHSA.

Assessment Coverage

Target: 25%

Formula: The number of individuals who have completed the VI-SPDAT at any point in time DIVIDED BY the total number of individuals in the shelter.

Verification: Data pulled from HMIS indicating the total number of individuals with completed assessments.

Exit to Successful Housing Destinations

Target: 5%

Formula: The number of unduplicated households who were exited to a temporary housing or permanent destination DIVIDED BY the total number of unduplicated households that were engaged through a VI-SPDAT survey and exited the program.

Verification: A copy of the referral, application, or lease/rental agreement; verification of acceptance; signed affidavit with new address and a phone number documented in the participant case file(s) and in case notes in HMIS. This information will be documented by Regional Coordination staff. Temporary housing destinations can include 24-hour crisis and bridge housing, transitional housing, and all other destinations defined by HUD as temporary housing (see table). Permanent destinations include all housing options in the Housing Destination Table below:

Housing Destination Table

| | |
|-------------------------------|---|
| Permanent Destinations | <ul style="list-style-type: none">• Owned by client, no ongoing housing subsidy• Owned by client, with ongoing housing subsidy• PSH for formerly homeless persons (such as: CoC project; or HUD legacy programs; or HOPWA PH)• Rental by client, no ongoing housing subsidy• Rental by client, with VASH housing subsidy• Rental by client, with GPD TIP housing subsidy• Rental by client, with other ongoing housing subsidy• Staying or living with family, permanent tenure• Staying or living with friends, permanent tenure |
| Temporary Destinations | <ul style="list-style-type: none">• Emergency shelter, including hotel or motel paid for with emergency shelter voucher• Staying or living with family, temporary tenure (e.g., room, apartment or house)• Staying or living with friends, temporary tenure (e.g., room, apartment or house)• Transitional housing for homeless persons (including homeless youth) |