

# 2015-2016 Performance Targets

## Winter Shelter Program

### PERFORMANCE TARGETS

#### ***Bed Occupancy***

**Target:** 95%

**Formula:** # of beds/units occupied by program participants throughout the operating term DIVIDED BY the # of beds/units available throughout the operating term

**Verification:** HMIS generated occupancy rate based on bed or unit assignments

#### ***HMIS Data Quality***

**Program Goal:** 95%

**Formula:** The number of required HMIS data entries that are complete and accurate for all enrolled participants DIVIDED BY the number of required HMIS data entry areas that should be completed for all enrolled participants.

**Verification:** All required data elements must meet established HMIS data quality standards to count towards this goal, which will be outlined in a separate document. Goal does not apply to programs officially exempted from HMIS participation by LAHSA.

#### ***Complete CES survey and Enter Data into HMIS***

**Target:** 75%

**Formula:** The number of individuals prioritized for assessment who stay in the program for five consecutive days or longer that have a completed CES

survey entered into HMIS DIVIDED BY the total number of unduplicated individuals prioritized for assessment who stay in the program for five consecutive days or longer.

**Verification:** A signed and dated CES Survey verifying that a comprehensive assessment was completed in the participant case file(s) and through data in HMIS. Goal does not apply to programs officially exempted from HMIS participation by LAHSA.

***Exit to Temporary Housing (e.g, Emergency Shelter, Transitional Housing, etc.)***

**Target:** 3%

**Formula:** The number of unduplicated households who were exited to a temporary housing destination DIVIDED BY the total number of unduplicated individuals served in the contract term.

**Verification:** A copy of the referral, application, or lease/rental agreement; verification of acceptance; and new address and phone number documented in the participant case file(s) and in case notes in HMIS. Temporary housing destinations can include 24-hour emergency shelter, transitional housing, and all other destinations defined by HUD as temporary housing. (See *Destination Table below*)

***Exit to Permanent Housing Destination***

**Continuum Goal:** 2% (subsidized or unsubsidized)

**Formula:** The number of unduplicated households who were exited to a permanent housing destination DIVIDED BY the total number of unduplicated exiting households during a program term. Clients who are placed into housing and subsequently return to the program during the reporting term cannot be counted as having achieved this goal and must be removed from subsequent reports.

**Verification:** A copy of the lease or rental agreement for the destination, or a signed affidavit verifying permanent tenure at exit destination, and the new address and phone number documented in the participant case file(s) and in case notes in HMIS. (See *Destination Table below*)

### ***Housing Destination Table***

<b>Permanent Destinations</b>	<ul style="list-style-type: none"><li>• Owned by client, no ongoing subsidy</li><li>• Owned by client, with ongoing subsidy</li><li>• Rental by client, no ongoing subsidy</li><li>• Rental by client, VASH subsidy</li><li>• Rental by client, Section 8</li><li>• PSH for homeless persons</li><li>• Living with family, permanent tenure</li><li>• Living with friends, permanent tenure</li></ul>
<b>Temporary Destinations</b>	<ul style="list-style-type: none"><li>• Emergency Shelter</li><li>• Transitional Housing</li><li>• Safe Haven</li></ul>