



## Homeless Family Solutions System

### Contract Definitions

The definitions below are included in the agreements issued for the Homeless Family Solutions System and have been incorporated into the agreement by reference.

1. At-risk of Homelessness Family (DPSS) – A family that is experiencing a valid financial hardship that could result in homelessness as defined by DPSS if preventive assistance is not provided.
2. At-Imminent Risk of Homelessness- An individual who will imminently lose their primary nighttime residence, provided that:
  - i. The primary nighttime residence will be lost within 14 days of the date of application for homeless assistance;
  - ii. No subsequent residence has been identified; and
  - iii. The individual or family lacks the resources or support networks, e.g., family, friends, faith-based or other social networks needed to obtain other permanent housing.
3. Crisis Housing-Housing provided by the homeless shelter system to homeless families.
  - A. Short-term-Crisis housing provided for up to 90 days with the potential of an extension of up to 6 months.
  - B. Medium-term-Crisis housing provided for 9-12 months with the potential of an extension for up to 24 months in extenuating circumstances.
4. Bureau of Workforce Services (BWS) – Line Operations Development Staff (DPSS) – Staff within BWS that is responsible for the development and operations of Line Staff.
5. CalWORKs Homeless Family (DPSS) - A family on CalWORKs that physically lacks a fixed and regular nighttime residence, shares a residence with other family or friends on a temporary basis, resides in a temporary shelter, commercial establishment, or transitional housing, or has been issued a notice to pay rent or quit as defined by DPSS.
6. CalWORKs Welfare-to-Work (WtW) Family (DPSS) – A CalWORKs family that is enrolled and participating in a WtW Program.
7. Homeless Case Management (DPSS) - A method of assessing the needs of CalWORKs homeless and at-risk of homelessness families through arranging, coordinating, monitoring, evaluating, and advocating to develop a package of multiple services to meet the specific complex needs of each family.
8. Homeless Case Manager (DPSS) - GAIN Services Workers (GSWs) are assigned to all twenty-four CalWORKs district offices as Homeless Case Managers to provide case management and to facilitate access to appropriate benefits/services for homeless and at-risk of homelessness families applying for or already receiving CalWORKs. An HCM can request an expedited (next-day) appointment for GAIN.
  - A. District DPSS HCM – HCMs located at the CalWORKs District offices.
  - B. Out-stationed DPSS HCM – HCMs out-stationed at the Family Solutions Centers (FSCs) and works collaboratively with the FSC team.
9. Homeless Programs for CalWORKs Families (DPSS) - DPSS Homeless Programs can assist eligible CalWORKs homeless and at-risk families with Temporary Homeless Assistance, Permanent Homeless Assistance, Moving Assistance, Emergency Assistance to Prevent Eviction, Housing Relocation, and Rental Assistance.
10. Family-
  - A. Non-DPSS Programs- Households consisting of one or more minor children (17 or under) in the legal custody of one or two adults who are living together and working cooperatively to care for the children. This includes 2-parent and 1-parent families,

including those with same sex partners, families with intergenerational or extended family members, unmarried couples with children, families that contain adults who are not the biological parents of the children, and other family configurations. Households currently without minor children, in which the mother is in her last trimester of pregnancy, or mothers who have been medically diagnosed as having a “high risk” pregnancy shall qualify as a family.

- B. DPSS Programs - A group of related persons (must include a minor child) living in the same home who have been determined eligible for CalWORKs and for whom cash aid has been authorized. A pregnant mother in her third trimester would also meet the above definition.
11. Family Solutions Center– Regional community based non-profit service providers funded to provide standardized assessments and coordinated access to housing and supportive services, specifically designed for homeless families in L.A. County. The FSC Case Managers and the Family Response Team will be located at the FSC.
  12. Rapid re-housing – Rapid re-housing is an intervention model which assists homeless families who are currently residing in crisis housing through an emergency shelter, transitional housing program for homeless persons, domestic violence shelters, motel paid for by charitable or governmental sources, or living in a place not meant for human habitation to rapidly obtain permanent housing
  13. FSC Case Manager – FSC staff responsible for completing the standardized assessments, implementing the family’s individual housing stability plan, providing housing search and placement assistance, coordinating the use of benefits for which the family may be eligible, connecting the family to community based supportive services, and providing housing retention services.
  14. FSC Family Response Team – FSC staff responsible for a triage screening, coordinating crisis housing, connecting families to supportive services to address any immediate needs, and scheduling a standardized assessment with an FSC Case Manager.
  15. Follow-Up Period – The period of time following a family’s exit from a program where service providers continue to monitor a family’s stability but are not actively providing services unless the family requests additional assistance.
  16. Homeless Benefits - Financial assistance for homeless families that cover costs such as: emergency shelter, hotel/motel vouchers, move-in costs (security deposits, utility payments, utility arrears, and utility set-up costs), moving assistance, rental subsidies, and transportation.
  17. Homeless Case Management Program (DPSS) - A DPSS program that provides homeless case management services to CalWORKs families who are homeless or at-risk of homelessness.
  18. Homeless Families Solutions System – The Countywide coordinated system that provides a comprehensive, streamlined, and regional-based program that ensures homeless families are quickly and efficiently permanently housed through standardized assessment, rapid re-housing, supportive services and leveraged resources within their own community.
  19. Homeless Services – Supportive services activities provided to homeless families that may include: case management, crisis intervention, housing location, referrals, and ongoing follow-up activities.
  20. Permanent Housing: Community based housing without a designated length of stay whereby the program family must be the tenant on a lease for a term of at least one year that is renewable and is terminable only for cause (24 CFR 578)
  21. Supportive Services – Services that address specific barriers (Substance Abuse, Mental Health, Domestic Violence, etc.) that may prevent a family from becoming employed and attaining self-sufficiency.