



The table below provides detailed information regarding eligibility, services and benefits for the Family Response Team, FSC Case Management and the DPSS Homeless Assistance and Housing Stability Programs administered by the FSC. Subrecipients funded to operate an FSC shall utilize the chart below when assessing families for eligibility to receive assistance through programs offered at the FSC. Families who are not eligible for the services and benefits available through these programs shall be assisted with benefits and services from another source for which they are eligible. Services may not be available all sites awarded funding and are subject to the availability of funding.

Family Solutions Centers: Eligibility & Assistance Matrix				
Crisis Response (Family Response Team)				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
Screening & Triage	ALL	<ul style="list-style-type: none"> Family 	<ul style="list-style-type: none"> No additional criteria 	Light case management while connecting the family to other resources not to exceed 30 days
Crisis Housing				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
Motel Voucher	HPI	<ul style="list-style-type: none"> Family 30% AMI Literally Homeless 	<ul style="list-style-type: none"> Household must not have any other housing opportunity available for that night; No appropriate shelter beds are available 	Not to exceed 30 nights
Crisis Shelter (Site Based or Vouchers)	DPSS	<ul style="list-style-type: none"> Homeless CalWORKs GAIN Participant Homeless CalWORKs Recipient not participating in GAIN 	<ul style="list-style-type: none"> Utilized DPSS emergency housing assistance Has not exhausted the maximum four (4) month benefit 	Not to exceed 4 months inclusive of any financial assistance received via DPSS; includes limited case management
Crisis Shelter (Site Based or Vouchers)	City CDBG; City General Funds; County ESG	<ul style="list-style-type: none"> Family Literally Homeless 	<ul style="list-style-type: none"> Household must not have any other housing opportunity available for that night 	Up to 90 days of emergency housing-with the opportunity for extensions-not to exceed a total of 6 months; includes limited case management
FSC Case Management				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
Housing Search & Placement (Financial Services)	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless or Imminently At-Risk 	<ul style="list-style-type: none"> Can reasonably cover costs of living at least 12 months following the assistance period 	Assistance with securing permanent housing; up to 30 days case management assistance pre-move in
Housing Stabilization (Financial Services)	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless or Imminently At-Risk 	<ul style="list-style-type: none"> Can reasonably cover costs of living at least 12 months following the assistance period 	Housing retention services for up to 12 months post-move in that are literally homeless; Housing retention services for up to 90 days for families who qualify under homelessness prevention
Housing Search & Placement	DPSS	<ul style="list-style-type: none"> Homeless CalWORKs GAIN Participant Homeless CalWORKs Recipient not participating in GAIN 	<ul style="list-style-type: none"> Can reasonably cover costs of living at least 12 months following the assistance period 	Assistance with securing permanent housing

Housing Stabilization	DPSS	<ul style="list-style-type: none"> Homeless CalWORKs GAIN Participant Homeless CalWORKs Recipient not participating in GAIN 	<ul style="list-style-type: none"> Can reasonably cover costs of living at least 12 months following the assistance period 	Housing retention services for up to 12 months post-move in
Financial Assistance				
Program Component	Funding Source	Basic Eligibility	Additional Assistance Criteria	Available Assistance
Storage Payments	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless 	<ul style="list-style-type: none"> Has not moved into permanent housing 	Reasonable costs related to the short-term storage of household items for up to 3 months post program enrollment or until move-in to permanent housing
Moving Assistance	ESG	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless 	<ul style="list-style-type: none"> Approved for permanent housing 	Reasonable costs related to moving costs such as truck rental and movers not to exceed \$250 per household
Utility Set Up & Deposit Fees	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless 	<ul style="list-style-type: none"> Approved for permanent housing 	Reasonable and customary fees associated with utility deposits and set up costs for water, trash, gas and electricity
Utility Set Up & Deposit Fees	DPSS	<ul style="list-style-type: none"> Homeless CalWORKs GAIN Participant Homeless CalWORKs Recipient not participating in GAIN 	<ul style="list-style-type: none"> Approved for permanent housing 	Reasonable and customary fees associated with utility deposits and set up costs for water, trash, gas and electricity
Utility Arrears	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless 	<ul style="list-style-type: none"> Approved for permanent housing Not assisting will prolong period of housing instability or prohibit the turning on of utilities 	Up to 6 months of previous utility charges not inclusive of late fees per utility
Security Deposit	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless 	<ul style="list-style-type: none"> Approved for permanent housing Will be able to retain housing for at least six months post-assistance 	Not to exceed the equivalent of two months rent
Security Deposit	DPSS	<ul style="list-style-type: none"> Homeless CalWORKs GAIN Participant Homeless CalWORKs Recipient not participating in GAIN 	<ul style="list-style-type: none"> Approved for permanent housing Has not exhausted the maximum four (4) month benefit 	Not to exceed maximum amounts for move-in assistance as established by DPSS inclusive of any other financial assistance received via DPSS
Rental Assistance	City & County ESG-Rapid Re-Housing	<ul style="list-style-type: none"> Family 30%/50% AMI Literally Homeless 	<ul style="list-style-type: none"> Living in permanent housing Will be able to retain housing for at least six months post-assistance 	Up to 6 months of rental subsidy not to exceed 100% of the contracted rent for months 1-3 and 75% of the contracted rent for months 4-6; Families in extenuating circumstances can request an additional 3 months assistance at up to 75% of the actual rental cost

Rental Assistance-WtW	DPSS	<ul style="list-style-type: none"> Homeless CalWORKs GAIN Participant 	<ul style="list-style-type: none"> Living in permanent housing Has not exhausted the maximum four (4) month benefit 	Up to 4 months inclusive of any other financial assistance received via DPSS and not to exceed 100% of the contracted rent for months 1-3 and 75% of the contracted rent for month 4
Rental Assistance-WtW-Family Stabilization Program	DPSS	<ul style="list-style-type: none"> Homeless CalWORKs GAIN Participant and enrolled in Family Stabilization 	<ul style="list-style-type: none"> Living in permanent housing Has exhausted the maximum four (4) month benefit under Welfare-to-Work 	Up to 2 months of assistance not to exceed 75% of the contracted rent
Rental Assistance-HSP		<ul style="list-style-type: none"> Homeless CalWORKs Recipient not participating in GAIN 	<ul style="list-style-type: none"> Has not exhausted the maximum six (6) month benefit 	Up to 6 months inclusive of any other financial assistance received via DPSS and not to exceed 100% of the contracted rent for months 1-3 and 75% of the contracted rent for months 4-6