

## Homeless Family Solutions System (HFSS) Q&A

Question Number	RFP	Date Received	Question	Answer
Q1	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	In the bidder's conference under crisis housing it was stated that we had to have a security guard. Is that correct? If so, if we place 7 families in 7 different locations are we required to have 7 security guards? If so that will expand our grant out in just these costs.	A technical correction will be submitted to alter 3.2.1.e.
Q2	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	We have to rotate weekends with an FRT on Saturdays and Sundays from 8:00 a.m. to 10:00 p.m. So where will the referrals come from and if the referral comes in at 8:00 pm from Long Beach and it is our rotation it will take 2.5 to 3 hours to get to Long Beach. What are the practical expectations of this requirement for all SPA's???	The referrals will come from 211. It is not anticipated that weekend referrals would require face-to-face interaction. The FSC assigned to the rotation will speak on the phone with the family and determine if they can be diverted or if they need immediate crisis housing over the weekend until they can be assisted by the appropriate FSC.
Q3	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	If I have a family enter into the FSC and during the assessment she/he discloses that they are a domestic violence victim and she/he is placed into a domestic violence crisis shelter does the FSC maintain case management services even though she/he will be receiving case management services from the shelter?	If the family is a candidate for Rapid Rehousing, the FSC will provide Housing case management. DV programs can provide CM for DV related issues, but funding for short term crisis housing case management is not an eligible expense in this procurement. Please see Addendum #2.
Q4	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	In SPA 1 there are only two emergency shelters. One is a 24-hour domestic violence shelter and the other is operated by a faith based nonprofit. If the family is not a victim of domestic violence and we as the lead agency complete the Certification for Religious Compliance can we refer our clients to the only emergency shelter or do we only place them into motels as a crisis housing resource?	Families should be housed in the most appropriate setting available. The FSC is expected to assess what is best for the family, and provide the most appropriate short term housing option. It is not expected that DV shelters would house non-DV households.
Q5	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Are there goals for crisis housing providers? Or are the goals only for the FSC?	Performance Targets for Crisis Housing Providers can be found in Sections 4. 2 and 4.3 (page 12) of the RFP.
Q6	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Is midterm housing limited to 450k or is it included in the crisis housing \$4 million + pot that can also be used for any interim housing?	Medium-term crisis housing is budgeted at a total of \$450,500 and is limited to the City of Los Angeles. It is included in the amount of funding for short-term crisis housing.
Q7	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	There is no case management associated with crisis housing. Can we apply for security and housekeeping positions?	This RFP does not fund case management in short-term crisis housing however crisis housing providers are not prohibited from providing case management type services if funded through other sources. Costs associated with direct operation of crisis housing-such as security and maintenance-are eligible. Case management is an eligible expense under medium term crisis housing.
Q8	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	What does the CBDO category include? Can we use that for supportive service positions?	Programs funded under the former CBDO category are not part of this procurement process. Separate instructions will be provided to former CBDO contractors.
Q9	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Can we have a resident manager under the crisis housing component in lieu of case management?	Costs for this position may be eligible if they are related to the direct operation of crisis housing and are not case management related, but it can not be in lieu of case management. Case management is not an eligible cost in short term crisis housing under HFSS.
Q10	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	If applying for both short and medium term crisis housing single site, do we have to do two separate proposals one for each category or do we combine both on one application.	You would combine both in one application. However, separate budgets are required for short and medium term crisis housing.
Q11	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	What are the guidelines for harm reduction that you are expecting everyone to follow and where do we find a copy and how do we see harm reduction operating in an environment where there are children and adults in crisis.	The HFSS supports evidenced based practices which reduce barriers families experience when securing housing. LAHSA provides technical assistance as well as connections to training opportunities to assist service providers incorporate evidenced-based practices into their service design. NAEH has provided a useful Power Point presentation on the use of the harm reduction model with homeless families. You may access it by clicking on the weblink.
Q12	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	We will have a MOU a firm agreement with the FSC in our SPA. In our SPA there are several different applications formats being under consideration. One is a multiple agency proposal the other is separate application from very competent single agency. May we submit in both ways or do we have to do one or the other.	This RFP does not require a specific model for submission. Communities should submit based on what will work best for them to accomplish program goals.
Q13	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	The responsibility of the case management team includes housing location, financial assistance, housing retention services. Our agency has been providing all the services associated with successful housing placement including help with application for voucher programs. Are we able to continue doing this which we've been highly successful or does it rely fully on FSC. Who is going to be responsible for the application for vouchers. What about housing location.	Case management is not an eligible cost in short term crisis housing. In this instance, the FSC case management team will be responsible to assist families in identifying permanent housing, including maintaining a network of landlords willing to rent to families participating in the program, assisting families in completing rental applications, connecting utilities, and referrals for housewares/furniture. The FSC case management team will also assist families to apply for low-income housing or rental subsidies. If you are providing mid-term crisis housing, you can continue to provide these services
Q14	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Is the FSC going to fill our shelter beds now. Are we no longer are required to provide outreach.	Yes, beginning on July 1, 2014, the FSCs in each SPA will provide referrals to short-term crisis housing operators in that SPA. However, current participants will continue to be served and new families who are not referred by the FSC may be served when space is available and not being filled by the FSC. It is expected that any outreach that occurs will refer homeless families to FSCs for intake into the HFSS system.

Legend
Green filled = Part 1 Q&A
Light Blue filled = Part 2 Q&A
Yellow = Q&A for which responses may have been materially affected by updates.

[weblink](#)

Question Number	RFP	Date Received	Question	Answer
Q15	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Will programs that were designed to serve only female-headed households with children now have to accept families where there is an adult male as well as an adult female or families which are headed by a single male with children?	It is expected that programs that were designed to serve female-headed households with children will accommodate some two-parent families and/or single-male headed households. In other words, there should be reasonable effort made to provide accommodations specifically for additional family compositions. If the applicant's current crisis housing site does not easily allow mixed populations then alternative arrangements (such as use of a motel voucher) should be developed so that this requirement can be met. All providers participating in the HFSS must demonstrate a commitment to keeping families intact.
Q16	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	In the RFP page 37 of 63 it states that it is estimated that the narrative questions will be 33-36 pages how long should we expect the application to be if its only for short and medium term housing.	The objective is to describe the program design clearly and effectively. The page numbers only reference maximum numbers we will accept.
Q17	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Our program asks everyone to be responsible for cleaning their own space; they do not clean the general space. Please clarify the rule on no required chores. Do you really mean that residents should not be asked to keep their own spaces clean and clean up after themselves in common spaces such as the bathroom and the kitchen?	No. Such rules will continue to be applied in regards to personal family space and kitchen and bathroom usage. However, crisis housing providers must ensure that paid staff maintain overall high levels of hygiene and cleanliness of all common areas and not rely on participant labor.
Q18	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Do your criteria for cultural competence include African Americans - a population which is overrepresented in the homeless population?	Service providers must demonstrate cultural competency for all groups with which it may work.
Q19	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	If we go in as a subcontractor what happens to the 7.5% admin.	Up to 7.5% of the total budget is allowable for admin costs, including admin costs of a subcontractor. Negotiation of any administration costs between subcontractors would be between the successful contractor and its subcontractees.
Q20	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	For the short and medium term housing application, can there be more than one leading agency per SPA.	Short-term and medium-term crisis housing operators applying under this RFP will not be considered to be lead agencies. The FSC in each SPA will work in close collaboration with crisis housing providers.
Q21	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	An MOU is considered a contract. Can a lead agency unilaterally change the terms in midstream of the contract due to the disadvantage of the subcontractor and without the subcontractor agreement.	Changes to contracts or MOU's should be negotiated between the service providers who entered into the agreement. However, any changes that affect the provisions or terms of the contract between LAHSA and the contractor would be subject to review and authorization by LAHSA.
Q22	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	It doesn't clarify how many originals and copies required for this application.	See Addendum #1, Section 9, Submission Requirements
Q23	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Section 2, Attachment 2 (Experience and Capacity), item 2 in the application form reads: "Programs must be integrated and coordinated with other service and housing providers (non-profits, governmental agencies, local coalitions, etc.) within the proposed community to ensure effective leveraging of resources within the targeted region. Please describe how the project will leverage, integrate, and coordinate with other service and housing providers within the SPA and within the larger continuum. Include participation in any collaborative." Then the very next item, item 3, reads: "Describe how services will be coordinated among collaborative partners and other community based service providers." It seems like item 3 is redundant with item 2. Would you consider deleting item 3, or else perhaps re-writing and combining item 2 and item 3 into a single question?	Yes, we will issue a technical correction to delete item 3
Q24	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	We intend to apply for short-term crisis housing and medium-term crisis housing in different locations, but both in SPA 4. We also intend to apply for medium-term housing in SPA 5. Do we submit three (3) separate applications, one for each?	Separate applications must be submitted for each Funding Component that is located at a different site. Therefore, you would need to submit three separate proposals. Additionally, separate budgets are required for short and medium term crisis housing submitted within single applications.
Q25	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	We have been told by our FSC that the crisis application has to go through the lead agency for our SPA but the application doesn't say that. The application says that multiple providers can apply separately. What is Lhasa's policy.	The HFSS RFP does not require crisis housing providers to apply for funding through a 'lead applicant' and may apply for funding solely as a crisis housing provider. However, the FRT and FSC Case Management must be coordinated through a single agency and only one FSC will be selected per SPA. Page 10 states that "All crisis housing proposers funded under this RFP must work in collaboration with the selected regionally-based Family Solutions Center." Crisis housing proposers need to demonstrate how they will partner with the SPA's FSC, but they do not need to apply through the FSC.
Q26	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Could LAHSA please specify exactly what has changed in the new "Regulations and Requirements" as presented in Addendum #1?	Where there is the word "Attachment," it has been replaced with the word "Appendix." There are other formatting changes to clearly order the Appendix documents.
Q27	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	We have a lead agency already selected in our SPA. How did that process work. Our agency didn't know about it.	Current FSC designations were awarded in 2012 through a competitive procurement process. The RFP can be found by clicking on the weblink. The 2012 procurement and corresponding FSC provider contracts end on June 30, 2014. This RFP will procure services beginning July 1, 2014. <a href="#">weblink</a>
Q28	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	It was mentioned in the RFP session that agencies funded for FSC will have to provide space for collaborative agency employees. Can rental space be included as a line item in the budget?	Rental/lease space costs that are incurred for the benefit of the HFSS are allowable, including space needed by collaborative agency employees.

Legend
--------

Question Number	RFP	Date Received	Question	Answer
Q29	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Do FSC's have to serve all clients (vets, homeless youth, general homeless populations) as well as DV agencies?	The FSC must assess, serve and/or appropriately refer all imminently at-risk and homeless families as defined in this RFP. FSC's who identify a family as fleeing domestic violence will refer those families to crisis housing providers targeting that population and will work with the provider to assist the family secure permanent housing when it is safe for the family to begin securing permanent housing.
Q30	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	If our agency is funded for Crisis Housing, are we restricted from accepting referrals from other agencies? Such as 211, hotline calls, other DV agencies?	For beds/units funded under this RFP, referrals must come through the FSC. However, if there is space available with no referrals from the FSC's, referrals may come from these other sources. It is expected that within a few months the majority of such referrals will be processed through the FSCs in each SPA. Any shelter beds/space funded through this RFP must follow the agreed upon referral process which prioritizes families for a particular program based upon an agreed set of eligibility criteria. Crisis housing providers targeting families fleeing domestic violence should refer to Addendum #2.
Q31	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Is there a list of existing Family Solutions Centers for the various Service Planning Areas? If no, how would an agency apply for the Crisis Housing component under this RFP?	Yes. For a list, please click on the <a href="#">weblink</a> . Crisis Housing providers are not required to apply for funding as part of or through an FSC but must be willing to operate as part of the HFSS and coordinate the use of shelter space with the FSC if awarded funding as a result of this RFP.
Q32	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	I have had bad experiences with lead agencies. When the lead agency's finances go down they get rid of the subcontractors first to save their existing employees. What guarantee will we have this won't happen to us again since I hear we have to go with the lead agency for our SPA.	Please thoroughly review the RFP prior to applying. Providers are not required to enter into a subcontracting relationship in order to apply for or be awarded funds through this RFP. However, service providers who enter into contractual relationships with other service providers do so at their discretion and must be able to assume liability for all costs and other associated risks. Any changes that affect the provisions or terms of the contract between LAHSA and the contractor would be subject to review and authorization by LAHSA.
Q33	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	As the lead agency will we have to pay the subcontractors and then be reimbursed or will there be funds advanced to pay the subcontractors.	Contractor will be paid on a cost reimbursement basis for the allowable and reasonable costs in accordance with the terms of the HFSS contract. LAHSA is working with our funders to provide up to 2 months advance at the beginning of the contract. Funds will be paid to the LAHSA contractor. Any payment for services under contractor - subcontractor agreements is the responsibility of the LAHSA contractor.
Q34	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Does LAHSA have a form for the subcontractor agreements?	Yes, prior to contracting for this program, we will have a sample subcontractors agreement available for reference or use.
Q35	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Will LAHSA have site audits with the subcontractors or just with the lead agency?	LAHSA reserves the right to conduct monitoring visits with all service providers receiving funds from LAHSA. However, if there is a subcontracting relationship it is the responsibility of the contracting agency to monitor the subcontracted agency.
Q36	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	If a subcontractor breaches their contract, how long does the lead agency have to find a replacement? Can the lead agency take over the services or will they need to subcontract?	The contractor must immediately notify LAHSA in writing of the termination of the subcontracting relationship and the contractor's plan to ensure that there are no gaps in service. It will be at the discretion of the contractor to either replace the subcontractor or provide those services in-house however LAHSA must be notified in a timely manner as this type of change may require a contract amendment.
Q37	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Does the contract require all staff assigned to the contact be housed in one location?	Staff are not required to be housed in one location, but the staffing plan should ensure adequate services to families in that SPA.
Q38	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Will staff mileage and training be an eligible cost under this contract?	Allowable staff costs that are incurred for the direct benefit of clients can be included in the direct services budget in the appropriate activity. All other allowable staff expenses may be included as administrative costs.
Q39	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	This question is not related to a specific item on the RFP, but came up during the proposer's conference and we wanted to ask for clarification. In the course of discussing the RFP, one of the presenter's said that 1736 Family Crisis Center was the coordinated entry point for Domestic Violence, and we had no idea what that meant. We are a DV agency and to our knowledge there is no existing coordinated entry point for DV shelter in Los Angeles County.	Please disregard this information provided at the Proposer's Conference.
Q40	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	p.11, section 3.2.1 Crisis Housing. Required Activities, Letter E. Please clarify the definition of trained security personnel. DV agencies running emergency shelters 24-hours a day, 7 days a week have personnel on site around the clock, and these personnel are trained in security procedures specific to providing emergency shelter to domestic violence victims. Is this the type of staffing that is meant by this requirement?	A technical correction will be submitted to alter 3.2.1.e.
Q41	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Regarding Page 12, section 4.2: Performance Targets for Crisis housing: short-term. 1. 10% annual decrease in average length of stay We have a two part question: a) Will you please provide, if available, the literature or study that provides the rationale for the shortest possible stay, specific to the homeless domestic violence victim population? It has been documented that a victim of DV is at the highest risk of a lethal DV assault immediately upon fleeing or attempting to flee an abuser. This is the rationale for the confidentiality of the locations of DV emergency shelters. Our concern is that shortening the stay at a confidentially-located shelter might endanger a victim of being found by the abuser, when our average stays are already shorter than the expected 90 day stay. We are questioning the value of a performance target that seems to not address the safety concerns related to DV victims.	As in previous years, LAHSA will not apply that performance target (10% annual decrease length of stay) to crisis housing programs that target the domestic violence victim population in the 2014-15 program year.

<b>Legend</b>
---------------

[weblink](#)

[weblink](#)

Question Number	RFP	Date Received	Question	Answer
Q42	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	At what point is the average length of stay short enough, but not too short, given the potential number of issues to be resolved prior to being able to be safely and stably permanently housed? Is there a length of stay that has been found to be optimal for long-term success for homeless families? Again I would ask for that information specific to homeless DV victims, as DV is gaining greater recognition as a primary reason for homelessness among women with children.	This best practice document profiles Home Free, a domestic violence survivor service agency in Portland, OR that provides an array of services for families impacted by violence. Currently, the program provides rapid re-housing assistance to 80 to 100 households annually. Volunteers of America's Home Free: Rapid Re-Housing for Survivors of Domestic Violence <a href="#">weblink</a>
Q43	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Page 21 Section 7.11.2 Program Design, criteria for crisis housing, letter E. says Demonstrated ability to provide families in medium-term crisis housing/DV housing with supportive services with a goal of achieving permanent housing. Does this apply to short-term crisis housing applicants? We are a DV shelter and supportive services provider, and are applying only for the short-term crisis housing component; should we demonstrate our ability to provide short-term crisis/DV housing with supportive services?	Case management is not an eligible cost in short-term crisis housing; however crisis housing providers are not prohibited from providing case management type services if funded through other sources.
Q44	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	p. 35, Attachment 3- letter J. Total number of proposed units. This question asks for units or beds, and then later asks for number of beds. Since our capacity is determined by units (in general, one family per unit, whether that family has five household members or two) should we provide the number of units to complete this chart? In a related question, on p.76, Attachment 8, cost efficiency, we are asked to provide the number of beds as a means to calculate our percentage bed capacity. For homeless families, should this be units and not beds?	pg. 76 should be "units" not "beds"
Q45	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	If a provider requires a clean drug test, are they eligible to receive funding under this RFP for crisis housing?	Providers may not screen out families who test positive on drug tests.
Q46	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	In the program design narrative for crisis housing (page 67), there are questions that ask about how services that are typically case management services will be delivered. For example, Question B7 asks how the program will use the Housing First model and how these practices have been incorporated into your approach and design. How is a crisis housing provider envisioned to provide Housing First services - which is primarily a case management service - given that case management is the responsibility of the FSC?	The FSC Case Management team provides housing specific case management assistance. The team's focus is on assisting families identify, secure, and retain permanent housing. Under this RFP, crisis housing providers would be required to work in close collaboration with FSC case managers assigned to families residing temporarily in crisis housing, while permanent housing and services plans are being developed and implemented. Housing First services under this RFP would include such types of Housing First activities as ensuring that needed documentation is available, that client families are able to get to necessary appointments to move their housing and services plans forward, that crisis housing is understood to be temporary housing while permanent housing is accessed. Crisis housing providers may also provide other needed supportive services to families and may utilize those costs as leverage in the program budgets.
Q47	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Likewise, question B1 asks about the planned interactions with other system components such as rapid re-housing programs, community based supportive services, and permanent housing. Linkages to programs and services in the community is typically what a case manager does. How should we respond to this as a crisis housing provider?	The crisis housing provider will support the FSC case manager in all aspects of the family's journey to permanent housing in the community at-large. The entire process has been designed to be collaborative and supportive - with improved coordination among all systems and services to be ensured by each family's FSC case manager over time - from homelessness to stabilization in permanent housing.
Q48	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	Assuming the client signs a release, will the crisis housing provider be allowed access to the case plan and case plan notes in HMIS as generated by the FSC Case Manager?	Yes, the crisis housing provider and FSC will share information pertinent to housing stabilization either via HMIS or during the mandatory case conferences outlined in the RFP.
Q49	Homeless Family Solutions System (HFSS)	Monday, April 07, 2014	I called my FSC in my spa and ask them for a MOU, they told me I had to talk to the lead agency in SPA-6. I'm applying for short and medium term Crisis Housing. Is this information correct?	Crisis housing proposers need to demonstrate how they will partner with the SPA's FSC, but they do not need to apply through the FSC or have an MOU with an FSC.
Q50	Homeless Family Solutions System (HFSS)	Friday, April 04, 2014	What supportive services are eligible to be funded with the City of Los Angeles CDBO allocation (which we believe is \$247,712)?	Programs funded under the former CBDO category are not part of this procurement process. Separate instructions will be provided to former CBDO contractors.
Q51	Homeless Family Solutions System (HFSS)	Friday, April 04, 2014	1) During the workshop on Wednesday, you indicated that a DPSS case worker (or some other DPSS staff member) would be located onsite, every day, at each of the eight FSCs. Will there be case workers from other government agencies, as well-- and which ones? 2) Will they be onsite FULL-TIME, every day? 3) Suppose a FSC conducts intake/assessment at several sites. Could the DPSS and other government case workers be flexible enough to rotate (Monday at Site A, Tuesday at Site B, etc.)?	1. One-staff each from the Department of Public Social Services (Homeless Case Manager), and one staff funded by the Department of Public Health (Substance Use Counselor) and the Department of Mental Health (Clinical Staff) will be out stationed at each FSC. 2. These staff are part of the FSC service delivery team (as appropriate) and should have permanent office space at each FSC. 3. The degree to which each team is mobile and able to provide services at sites other than the site designated in the FSC contract is still under negotiation.
Q52	Homeless Family Solutions System (HFSS)	Friday, April 04, 2014	Is there a sample or example MOU format that LAHSA wants us to specifically follow or can we provide our own format assuming it meets all needs of an MOU?	Use a format that meets all the needs of an MOU.
Q53	Homeless Family Solutions System (HFSS)	Friday, April 04, 2014	On page 35 of the RFP at H.1 it states that proposers may apply for one or both types of Crisis Housing; however, LAHSA will prioritize funding for Short-Term Crisis Housing. Does this mean that there will be more funding available for short-term housing and we should focus our application on short-term funding if we can offer that more than medium term housing?	Yes, the majority of crisis housing funding will be awarded for short-term crisis housing.
Q54	Homeless Family Solutions System (HFSS)	Friday, April 04, 2014	Can you clarify 6.2A Displaced Staff - if we lose CDBG funding and are awarded with these funds but at a lower level of funding, does this mean that if we lose staff because of the gap in funding we need to discuss how to maintain the staff that is threatened with displacement?	This section specifically refers to those staff being displaced by the re-programming of the DPSS Emergency Shelter Services and Homeless CalWORKs Families Project. However, service providers are strongly encouraged to assist any staff being displaced resulting from a loss of funding secure other employment.

Legend
--------

Question Number	RFP	Date Received	Question	Answer
Q55	Homeless Family Solutions System (HFSS)	Thursday, April 03, 2014	Can you clarify: Precisely what support services and associated staffing, provided directly by the applicant on-site, are eligible for HFSS funding for proposed short-term crisis housing?	Case management is not an allowable cost under short-term crisis housing. Crisis housing providers may also provide other needed supportive services to families and may utilize those costs as leverage in the program budget. Costs related to the operation of short-term crisis housing are eligible.
Q56	Homeless Family Solutions System (HFSS)	Thursday, April 03, 2014	Many applicants for medium term crisis housing will also have HUD Continuum of Care funds (formerly the Supporting Housing Program), VA Homeless Provider Grant and Per Diem funds, and other ongoing contracts under a "comprehensive transitional housing" model. Case management, supportive services, detailed specialized data collection, and documentation of specialized outcomes are integral to the services and reporting and accountabilities under these other funding sources. While we understand that LAHSA seeks continuity in FSC-based case management, please confirm that local site-based case management and supportive services are still eligible for funding for medium term crisis housing under this RFP.	Supportive services are indeed eligible for funding for medium-term crisis housing under this RFP. Page 11 states: Medium-term crisis housing – Limited to the City of Los Angeles and utilizing no more than \$450,500 in Los Angeles City CDBG funds: a. Includes crisis housing programs for high-barrier families pending placement in permanent supportive housing b. Expected length of stay is approximately 9-12 months but may go up to 24 months in certain situations c. Provide shelter and supportive services that assist families in their transition to permanent housing; d. Support service staff coordinates with the FSC Case Management Team for ongoing coordination of family's housing and services plan.
Q57	Homeless Family Solutions System (HFSS)	Thursday, April 03, 2014	At this time we run a 9 bedroom homelike shelter for single mothers and children through HCFP. I understand that we are to shift our focus to accepting two parent and single dad families if we are to submit an RFP for funding. I have three questions regarding short term crisis housing that will help us decide if we will submit an RFP. 1.) Can certain rooms be assigned/designated for families with adult males, and others for single mothers? (i.e., rooms that have a private bath or do not connect to other bedrooms). 2.) If the family has 2 parents, is there a requirement that they be married, or if unmarried, biological or legal guardians? 3.) What is the per diem rate?	1. This would accommodate the non-discrimination requirements. 2. Two-parent households are not required to be married in order to be eligible for crisis housing. Please refer to Section 5: Eligible Populations of the RFP and the Eligibility Documentation Guidelines in the Attachments for additional information. 3. Please propose your budget for each type of crisis housing you are applying for, which will be reviewed during the RFP selection process.
Q58	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	On page 11 of the RFP, it is stated under the section on short-term crisis housing that "Case management responsibilities remain with the FSC Case Management Team." The short-term crisis housing budget, however, includes case management and other supportive services. Can you explain how you would like for crisis housing providers to deliver supportive services?	It is expected that case management services in short-term crisis housing will be the responsibility of the FSC case management team, once assigned, in a coordinated and collaborative manner with staff of crisis housing. Crisis housing providers may also provide other needed supportive services to families and may utilize those costs as leverage in the program budget.
Q59	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	Question B4 on page 67 requests that the denial of services, termination, and grievances be attached. Do you want this attachment included after the narrative portion of this section?	Attach after the narrative portion of the section.
Q60	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	If you are applying independently and not with a collaborative partner, how should we approach answering narrative questions that focus heavily on collaborations. For example, question 4 on page 61 asks the proposer to "Indicate the role each agency will play in providing the services required within the RFP. Describe the mechanisms in place to ensure program coordination. What is the proposed impact that this relationship will have for homeless families in Los Angeles?"	Regardless of the program component(s) an agency applies for, we expect the applicant to be a collaborative partner in achieving program goals. Where an applicant is applying separate from a combined application, the proposal should clearly reflect how the program will operate within the local HFSS. It is expected that applicants applying independently will have capacity to fulfill all required activities for the component being applied for, either within the applicant agency or through collaborative partnerships. Where an activity or service will be provided directly by the applicant agency, describe the role the agency will play in providing the services required within the RFP and how coordination and collaboration within the system will be achieved. Where the service will be provided by another entity, describe the mechanisms in place to ensure program coordination.
Q61	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	On page 60 of the RFP, it is noted that "The following documents must be submitted in the order listed below..." The list of attachments on that page, however, doesn't correspond with the attachments that follow. For example, Attachment 2 is listed as the "Program Design" in the Summary Checklist and is "Experience and Capacity" on page 61 of the narrative questions. Should Attachment 1 on the Summary Checklist be Experience and Capacity?	Please see Addendum #1 for Application Section 2 - Attachment 1 - Summary List
Q62	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	If we were a subcontractor on a LAHSA contract paid for by the lead contractor on a LAHSA contract, would our agency report that we have received LAHSA funding in the past?	No. Subcontractors are not considered to have had a past contract and / or funding history with LAHSA.
Q63	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	If we were a subcontractor on a LAHSA contract, would our agency report the collaborative performance outcome data for this past contract, in this RFP? or if we were a subcontractor are we NOT considered to have had a past contract and funding from LAHSA?	We require performance outcome data for your agency's programs. Providing collaborative performance outcome data would not be sufficient in this area. You can report on specific agency's outcomes. Subcontractors are not considered to have had a past contract and / or funding history with LAHSA.
Q64	Not Applicable to HFSS			
Q65	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	We are a past recipient of CDBG funds. Is this the only application process to now receive CDBG funding?	No. Programs funded under the former CBDO category are not part of this procurement process. Separate instructions will be provided to former CBDO contractors. This procurement only relates to Family Programs, not single adult or youth program types.
Q66	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	Under section 7.6 Multiple Components and Proposals it states that proposers may apply for funding for multiple components at a single site location. Can we as a single agency submit two applications for Crisis Funding – 1 for short-term crisis funding and one for medium term crisis funding?	Only one application needs to be submitted per site. However, separate budgets must be provided.

<b>Legend</b>
---------------

Question Number	RFP	Date Received	Question	Answer
Q67	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	Under 3.2 Crisis Housing, it states that "Crisis housing providers will not discriminate against families or deny crisis housing based upon the age or gender of minor children in the family. Crisis housing will not discriminate against family type or family composition". If our shelter traditionally has served families with single mothers with children only (because of domestic violence) does that mean we have to accept families with males as head of household if we want to apply for this funding?	Yes. Please see Addendum #2 for additional information.
Q68	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	Can we submit a copy of our 990 from our CPA or does it have to be printed from the online sources listed? Not clear on that.	A copy of your current filed 990 is required to be submitted. You are free to choose the source of the current copy.
Q69	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	I'm still unclear about case management and short term crisis housing providers. The short-term crisis housing budget includes case management and other supportive services. Can you clarify what is allowable?	Neither Case management nor supportive services is an eligible cost under short-term crisis housing. The budget template provided should be tailored to your program and not all listed line items will be used by each program. Crisis housing providers may choose to list support services funded by other sources on line items and indicate leveraged amounts in the program budget. Costs related to the operation of short-term crisis housing are eligible.
Q70	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	What does the Crisis Housing - ( Short Term) pay for in the way of staffing if not for case management?	Case management is not an eligible cost under short-term crisis housing. Crisis housing providers may also provide other needed supportive services to families and may utilize those costs as leverage in the program budget. Costs related to the operation of short-term crisis housing are eligible.
Q71	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	We are a new you agency in terms of contracting LAHSA. But we provide all the highlighted services case management, substance abuse and family reunification. What chances we have to get the funding?	Proposals will be scored and ranked based on responsiveness to the RFP.
Q72	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	I represent some NFL players that are interested in getting involved in the program. I have lots of properties that I'm currently preparing for homeless shelters. I just need to sit with someone to give me direction.	Thanks - we'll contact you using the contact information provided in the Web-ex
Q73	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	What about separate applications for Crisis Funding and Medium term housing (not including FSC) - do those use two different applications?	Crisis Housing counts as one category, so unless the locations are in two different SPAs, you may submit one application but will need to submit two budgets-one for medium-term and one for short-term crisis housing.
Q74	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	Under 3.2 Crisis Housing, if our shelter traditionally has served families with single mothers with children only (because of domestic violence) do we have to accept families	Your question appears to have been truncated. If you meant to ask, "do we have to accept families headed by men," the answer is yes. Please see Addendum #2 for additional information.
Q75	Homeless Family Solutions System (HFSS)	Wednesday, April 02, 2014	Can funds under this RFP be used for residential associates in crisis housing since the shelters must have staff outside of case management to maintain/operate the shelter. The residential associates perform multiple duties such as shelter maintenance, security, food service staff, shelter oversight. They do not provide case management services	Yes. Costs related to the operation of short-term crisis housing are eligible.
Q76	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	On DPSS 120 – is the 120 day funding for renting and motel assistance or is this just an open funding source and DPSS clients are entitled to any portion of the money – is there no longer a 120 day maximum? In other words, can we fund someone for longer than 120 days with DPSS funding?	Housing benefits for families enrolled in the DPSS CalWORKs GAIN Program may not exceed the equivalent of four months regardless of the type of assistance. Families may receive a combination of motel vouchers, security deposit assistance, and rental assistance however the combination of benefits may not exceed the equivalent of four months. Families who are receiving DPSS benefits who require additional services beyond four months, may receive these services via other funding sources included in this RFP. Agencies must track these expenditures by each family served.
Q77	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Is the FRT required to take all of the 211 calls or can anyone in the FSC take these calls?	Any member of the FSC may accept the warm hand off from 211 LA County. However, there must be a process in place to connect the family to an FRT.
Q78	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Performance target. Does the 70% placement target of families exiting to permanent housing include those enrolled in the Homeless Prevention Program that were diverted away from shelter.	No, the 70% placement target for families exiting to permanent housing does not include those enrolled in the Homeless prevention Program who are diverted away from shelter.
Q79	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Performance target. The FSC is currently required to provide 12 months of follow-up but the performance goal states that families will remain permanently housed for 24 months. Are we required to now provide 24 months of follow-up? If so, will we receive funding to provide this service?	LAHSA will utilize an HMIS generated recidivism report in order to review rates of returns to homelessness for families assisted through the FSC.
Q80	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	DPSS does not use the HEARTH Act Homeless Definition. We are concerned that this will be a problem when a non-DPSS eligible family comes for services and are told that they cannot be assisted since they are "couch surfing" which is not considered homeless under ESG but is considered homeless under DPSS. Is this a fair housing issue?	Because FSCs will operate with funding from multiple government sources with specific eligibility criteria, services and families will be matched to the funding source for which they are eligible. This should not result in a Fair Housing issue.
Q81	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	If we are submitting two proposals (FSC and Crisis Housing) do we need to submit two sets of the Core Documents – one set with each application?	No, agencies are required to submit only one set of core documents regardless of the number of proposals being submitted.
Q82	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Attachment 3 – Part J. Please explain how we are to determine the Total Number of Proposed Units in Crisis Housing Program by Funding Source when the available amounts for each source are not listed in Section #6.	There is an anticipated Funding Chart in the HFSS Board Letter which can be found at <a href="http://www.lahsa.org">www.lahsa.org</a> , Funding Page, HFSS RFP section, pages 6 and 7
Q83	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Please clarify. We need to understand the difference between Attachment 3 – Applicant Information and Attachment 4 – Site Information. Many of the questions seem duplicative between the attachments which make this very confusing.	Enter information for the entire project in Attachment 3 and enter EACH location of the project (if the project has multiple locations) for Attachment 4.

<b>Legend</b>
---------------

[weblink](#)

Question Number	RFP	Date Received	Question	Answer
Q84	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Attachment 6B – Please provide the sample listing of associated tasks as it is not listed in the indicated space.	A separate attachment will be provided with this Q&A.
Q85	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Attachment 7 (question #4) – We are applying in a SPA that also contains one of the CoC’s mentioned in the question; however, our site will be located outside of the CoC. Do we still need to contact the lead agency for the CoC to discuss the availability of services and referral processes?	Yes. Applicants serving SPA’s which contain other CoC’s must demonstrate an ability to coordinate with their respective CoC. Please review Section 6.4: Geographic Area Served (page 16).
Q86	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	If an agency operates short- and medium-term crisis housing facilities, respectively, at two separate sites within close proximity, are two separate proposals required?	If the sites are located in extremely close proximity and considered a single campus, they will be considered a single site with one application, but with two budgets (one for short-term and one for medium-term), will be sufficient. However, if the sites are far enough apart to be considered distinct sites then two applications will need to be submitted.
Q87	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	If an agency applies to coordinate FRT and FSC within a given SPA, should it develop a proposal that includes crisis housing partners-- or will the latter be chosen exclusively by LAHSA?	Applicants should develop a proposal that includes crisis housing partners. LAHSA will also assist FSC providers make connections to crisis housing providers.
Q88	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Is LAHSA recommending any specific assessment and/or case management TOOLS for the entire CoC at this time?	Applicants awarded funding under this RFP must utilize the CoC approved assessment and case management tools. LAHSA currently utilizes a locally developed tool but is considering adopting the set of tools associated with the Family Service Prioritization Decision Assistance Tool (F-SPDAT).
Q89	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	What is the difference, if any, between family shelters (with 90-day maximum stays) and "short-term crisis housing"?	There is no difference between family shelters with 90-day maximum stays and "short-term crisis housing."
Q90	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Assuming that the FSC provides case management for families residing in short-term crisis housing, what services are the housing facilities, themselves, required to offer (other than security and possibly food)?	It is expected that short-term crisis housing operators will provide appropriate monitoring, supervision, security, while facilitating such services with the FSC case manager who will coordinate individualized housing and services plans for families residing there. Crisis housing providers may also provide other needed supportive services to families and may utilize those costs as leverage in the program budget.
Q91	Homeless Family Solutions System (HFSS)	Tuesday, April 01, 2014	Please clarify how medium-term housing facilities differ in this respect.	Assuming that this question is a continuation of question 90 above, medium-term crisis housing providers will provide case management and supportive services while collaborating with the FSC related to rapid re-housing.
Q92	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	How does LAHSA feel about an applicant requesting larger amounts than may have been requested in the past, to reflect inflation and/or expansion in services?	Agencies are not restricted from applying for more funds than they may have received in the past.
Q93	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	In Section 1 - Attachment 6A, on page 15 of 63 of the application/attachments document, the phrase "Sample Organization and Job Summary Chart" appears, but an actual sample chart does not appear. Did you intend to supply a sample chart?	A separate attachment will be provided with this Q&A.
Q94	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Similarly, in Section 1 - Attachment 6B, on page 16 of 63 of the application/attachments document, the phrase "Sample Multi-Agency Organization and Job Summary Chart" appears, but an actual sample chart does not appear. Did you intend to supply a sample chart?	A separate attachment will be provided with this Q&A.
Q95	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Also, in Section 1 - Attachment 6B, on page 16 of 63 of the application/attachments document, you state, "Be sure to include the critical connections to services. A sample listing of associated tasks is listed below," but no sample listing appears. Did you intend to supply a sample listing?	A separate attachment will be provided with this Q&A.
Q96	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	In Section 1 - Attachment 8 (Homeless Participation) on page 18 of 63 of the application/attachments document, you state, "***Please attach additional certifications as needed for Collaborative efforts. One certification for each agency is needed.***" Do you need Homeless Participation certifications for agencies that only provide a specific supportive service and do not necessarily target homeless persons? For example, say the applicant has an MOU with agency that offers literacy training. Must we include a Homeless Participation certification – with narrative on corrective plan in case that organization does not have a homeless or formerly homeless person on their Board of Directors – for such an organization? We don't believe that a Homeless Participation certification is necessarily appropriate for all agencies with which we collaborate.	No. The intent is that agencies collaborating and choosing to submit one application could attach documents for each of the collaborative partners here.
Q97	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	We currently have a CDGB, YRP, and DPSS contract with LAHSA. Are all three of these now consolidated in the new HFSS RFP?	Family programs funded through CDGB, YRP and DPSS contracts are generally included. However, programs funded under the former CBDO category are not part of this procurement process. Separate instructions will be provided to former CBDO contractors.

<b>Legend</b>
---------------



Question Number	RFP	Date Received	Question	Answer
Q98 and Q99	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	<p>Page 10-11 of the RFP states, "All crisis housing proposers funded under this RFP must work in collaboration with the selected regionally-based Family Solutions Center. The Family Solutions Centers will track space availability and will utilize agreed upon eligibility criteria and screening processes for each shelter provider. Utilizing this information, the FSC will match families to the most appropriate housing and services intervention. The FSC will refer a family to the shelter from its pool of eligible families within the agreed upon timeframe and process. In the event that the FSC does not have an appropriately matched family to refer to crisis housing, the crisis housing provider may offer this service to other homeless families. However, it is expected that the large majority of homeless families will be or should be enrolled at an FSC."</p> <p>For shelter providers who are accustomed to determining their own eligibility criteria, what does this paragraph mean?</p>	All crisis housing providers funded through this RFP must accept families referred by the FSCs. Eligibility requirements will be determined based upon criteria of various funding sources.
Q100	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	How does LAHSA view domestic violence shelter providers that are proposing to operate crisis housing through this RFP?	Domestic Violence providers are eligible to apply for funding to provide crisis housing-short and medium term under this RFP. Please see Addendum #2 for more information.
Q101	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Page 9 of the RFP states, "Under the HFSS, case management responsibilities for families will remain with the FSC case manager from the time of acceptance into FSC case management services through both placement into and stabilization in permanent housing..." Given that shelter providers also provide case management, how does LAHSA envision FSC case management complementing, rather than duplicating, shelter-based case management?	The FSC Case Management team provides housing specific case management assistance. The team's focus is on assisting families identify, secure, and retain permanent housing. Short-term housing providers are expected to work in coordination with the FSC case manager on issues such as securing eligibility documentation, employment, education, referrals, and connections to resources and the development of life skills. It is essential that crisis housing providers and the FSC coordinate services to prevent the duplication of efforts.
Q102	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	How do LAHSA's expectations for FSC case management vary, if at all, for families who are placed in "short-term" crisis housing (up to 90 days approximately) versus those placed in "medium-term" crisis housing (9-12 months per the RFP)? Page 11 of the RFP is ambiguous as to the role of FSC case management for clients placed in medium-term crisis housing.	FSC case managers will be the primary service coordinator for families who are placed in "short-term" crisis housing. For families who are placed in "medium-term" crisis housing, the FSC case management team will continue to provide ongoing coordination of a family's housing and services plan, while "medium-term" crisis housing staff provide specialized services related to special needs, such as DV counseling and treatment for addictions.
Q103	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Will LAHSA allow advances for operators of an FSC?	LAHSA is working with our funders to provide up 2 months of advances to ensure adequate cash is available to support the programs until the cost reimbursement provision can provide monthly operating cash.
Q104	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Page 19 of RFP states that "All proposers and intended partners or subcontractors must complete the required RFQ process..." Does this requirement apply to both funded partners (subcontractors) and unfunded partners?	All proposers and intended partners or subcontractors must complete the RFQ process to pass threshold.
Q105	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Page 19 of RFP states, "For this RFP, the lead proposer must have 24 months of experience providing relevant services to homeless families for which funding is being requested...Interested proposers who do not have adequate experience should subcontract with a lead proposer that has the amount of experience needed to qualify under this RFP." Does the experience requirement for lead applicants apply to all required activities of operating a Family Solutions Center? In other words, does an agency proposing to be a lead agency necessarily need to have at least 24 months of documented experience with operating motel voucher programs; administering client financial assistance; permanent housing location assistance; etc.?	Applicants may meet the experience requirement by subcontracting with other service providers or employing key program staff with at least 24 months of experience operating those required activities in which they do not have the required experience.
Q106	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Can an agency with experience in most, but not all (e.g., no motel voucher experience), of these categories subcontract with another in order to be able to demonstrate the requisite experience level?	Applicants may meet the experience requirement by subcontracting with other service providers or employing key program staff with at least 24 months of experience operating those required activities in which they do not have the required experience.
Q107	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Do organizations proposing to be lead agencies need to have a minimum of 24 months of rapid re-housing experience? NOTE: On page 20 under "Experience and Capacity" the RFP specifically asks about applicants' experience with promising practices such as rapid re-housing, housing first, and harm reduction models?	Applicants may meet the experience requirement by subcontracting with other service providers or employing key program staff with at least 24 months of experience operating those required activities in which they do not have the required experience.
Q108	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	What is the difference between rapid re-housing and Housing First as regards homeless families? Page 20 of the RFP refers to both as if they are distinct models for families.	The Housing First approach to ending family homelessness focuses upon helping families into permanent housing as quickly as possible - with the provision of time-limited case management both before and after the move to help families stabilize; case management generally addresses housing related issues and connections to services and resources in the community at-large to prevent a recurrence of homelessness. Rapid re-housing is an evolution of Housing First that includes the provision of short-term, time-limited rental subsidies, generally provided based on levels of need. Please click on the weblink to review the following NAEH guidance on rapid re-housing.
Q109	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Page 19 of the RFP states the need to submit multiple applications for multiple program sites. Page 23 states, "F. Proposers must submit a separate complete proposal for each location for which they apply?"	Only one application needs to be submitted per site. However, separate budgets must be submitted for each system component being applied for.
Q110	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	In SPA 8, the City of Long Beach would like the selected FSC operator to co-locate at the City's Multi-Service Center (MSC). If an agency is proposing to co-locate at the MSC but also to offer FSC services from a separate SPA 8 site, would the agency need to submit two separate FSC proposals?	No. Collocating staff at another site would not require a separate proposal but should be clearly outlined in the program design section of the application.
Q111	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Does this requirement mean that a crisis housing provider requesting funds for multiple shelters located at separate locations would have to submit one proposal for each shelter?	Not unless they are in different SPAs. Separate budgets however are required.

Legend
--------

[weblink](#)



Question Number	RFP	Date Received	Question	Answer
Q112	Homeless Family Solutions System (HFSS)	Monday, March 31, 2014	Page 21 of the RFP states under "Criteria for Crisis Housing", "E. Demonstrated ability to provide families in medium-term crisis housing/DV housing with supportive services with a goal of achieving permanent housing." This is the only mention of medium-term crisis housing as DV housing in the entire RFP? What is meant by this statement and how does LAHSA intend services funded through this RFP (particularly the FSC component) be delivered to families who are fleeing domestic violence?	Please see Addendum #2 for information.

**Legend**