Homeless Family Solution Systems
Eligibility Requirements

Eligibility Requirements for HFSS Services and Benefits
Effective July 1, 2015

There are multiple factors impacting eligibility for services and benefits. Subrecipients will be required to verify eligibility and to track and report on families served under various funding streams. The information below provides detailed information regarding eligibility requirements for the Family Response Team, FSC Case Management, Crisis Housing (Short and Medium Term) and the DPSS Homeless Assistance Programs administered by the FSC. Families who are not eligible for the services and benefits available through these programs shall be assisted with benefits and services from another source for which they are eligible.

1. Screening and Triage by The Family Response Team (non-DPSS specific funding)
   A. Must meet the definition of a family:
      1. Households consisting of one or more minor children (17 or under) in the legal custody of one or two adults who are living together and working cooperatively to care for the children. This includes 2-parent and 1-parent families, including those with same sex partners, families with intergenerational or extended family members, unmarried couples with children, families that contain adults who are not the biological parents of the children, and other family configurations
      2. Households currently without minor children, in which the mother is in her last trimester of pregnancy, or mothers who have been medically diagnosed as having a “high risk” pregnancy
   B. Identify as having a housing crisis including being literally homeless or imminently at-risk of homelessness

2. Crisis Housing-Short and Medium Term (non-DPSS funding)
   A. Must meet the definition of a family:
      1. Households consisting of one or more minor children (17 or under) in the legal custody of one or two adults who are living together and working cooperatively to care for the children. This includes 2-parent and 1-parent families, including those with same sex partners, families with intergenerational or extended family members, unmarried couples with children, families that contain adults who are not the biological parents of the children, and other family configurations
      2. Households currently without minor children, in which the mother is in her last trimester of pregnancy, or mothers who have been medically diagnosed as having a “high risk” pregnancy
   B. Must meet the Literally Homeless requirement as defined by the HEARTH Act:
      1. Literally Homeless: An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:
         a. A family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground; or
         b. A family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low-income individuals); or
         c. An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution;
         d. Any family who is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member, including a child, that has either taken place within the individual’s or family’s primary nighttime residence or has made the individual or family afraid to return to their primary nighttime residence; AND
            i. Has no other residence; AND
ii. Lacks the resources or support networks, e.g., family, friends, faith based or other social networks, to obtain other permanent housing

3. FSC Case Management: Rapid Re-Housing (non-DPSS funding)
   A. Must meet the definition of a family:
      1. Households consisting of one or more minor children (17 or under) in the legal custody of one or two adults who are living together and working cooperatively to care for the children. This includes 2-parent and 1-parent families, including those with same sex partners, families with intergenerational or extended family members, unmarried couples with children, families that contain adults who are not the biological parents of the children, and other family configurations
      2. Households currently without minor children, in which the mother is in her last trimester of pregnancy, or mothers who have been medically diagnosed as having a “high risk” pregnancy
   B. Must meet the Literally Homeless requirement as defined by the HEARTH Act:
      1. Literally Homeless: A family who lacks a fixed, regular, and adequate nighttime residence, meaning:
         a. A family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground; or
         b. A family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low-income individuals); or
         c. An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution;
         d. Any family who is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member, including a child, that has either taken place within the individual’s or family’s primary nighttime residence or has made the individual or family afraid to return to their primary nighttime residence; AND
            i. Has no other residence; AND
            ii. Lacks the resources or support networks, e.g., family, friends, faith based or other social networks, to obtain other permanent housing.
   C. Household income must be at or below:
      1. 30% of the HUD Area Median Income for 75% of literally homeless families served
      2. 50% of the HUD Area Median Income for 25% of literally homeless families served
      3. Household income should be determined in conformance with 24 CFR Part 5.

4. FSC Case Management: Homelessness Prevention (non-DPSS funding)
   A. Must meet the definition of a family:
      1. Households consisting of one or more minor children (17 or under) in the legal custody of one or two adults who are living together and working cooperatively to care for the children. This includes 2-parent and 1-parent families, including those with same sex partners, families with intergenerational or extended family members, unmarried couples with children, families that contain adults who are not the biological parents of the children, and other family configurations
      2. Households currently without minor children, in which the mother is in her last trimester of pregnancy, or mothers who have been medically diagnosed as having a “high risk” pregnancy
   B. Meet the Imminently At-Risk of Homelessness definition as defined by the HEARTH Act:
      1. Imminently At-Risk: A family who will imminently be losing their housing within 14 days of the date of application for assistance; and
a. Has no other residence; and  
b. Lacks the resources or support networks, e.g., family, friends, faith based or other social  
networks, to obtain other permanent housing  

C. Household income must be at or below:  
   1. 30% of the HUD Area Median Income  
   2. Household income should be determined in conformance with 24 CFR Part 5.  

**Note:** Prevention assistance funded through the Emergency Solutions Grant is limited to services only. Financial assistance is not available from non-DPSS funding streams.  

5. DPSS CalWORKs GAIN Housing Assistance Programs Benefits and Services Eligibility (Crisis Housing, FRT, FSC Case Management) as Administered through the HFSS  
   A. Must meet the definition of a family:  
      1. A group of related persons (must include a minor child) living in the same home who have  
         been determined eligible for CalWORKs and for whom cash aid has been authorized  
      2. A pregnant mother in her third trimester would also meet the above definition  
   B. Must meet the following housing status parameters:  
      1. Lacks a fixed and regular nighttime residence  
      2. Shares a residence with family or friends on a temporary basis  
      3. Primary residence that is a supervised publicly or privately operated shelter designed to  
         provide temporary living accommodations  
      4. Residing in a public or private place not designed for, or ordinarily used as a regular sleeping  
         accommodation for human beings  
      5. Need for housing in a commercial establishment (e.g., hotel/motel), shelter, publicly funded  
         transitional housing or from a person in the business of renting properties  
      6. Received an eviction notice or notice to pay rent or quit  
   C. Actively participating in the CalWORKs Welfare-to-Work GAIN Program for use of DPSS  
      financial assistance. The out-stationed DPSS HCM will provide verification of the family’s  
      eligibility for DPSS Benefits and Services.  
   D. Has not exhausted the maximum four (4) month benefit.  

Note: HFSS administers a small portion of the homeless services and benefits available through DPSS. The DPSS Outstationed Homeless Case Manager can assist families connect to other benefits and services through the DPSS. Prevention assistance funded through the DPSS is limited to services only. Financial assistance may be available for families through the District DPSS office for prevention assistance.  

6. DPSS CalWORKs Housing Support Program Benefits and Services Eligibility (Crisis Housing,  
   FRT, FSC Case Management) as Administered through the HFSS  
   A. Must meet the definition of a family:  
      1. A group of related persons (must include a minor child) living in the same home who have  
         been determined eligible for CalWORKs and for whom cash aid has been authorized  
      2. A pregnant mother in her third trimester would also meet the above definition  
   B. Must meet the following housing status parameters:  
      1. Lacks a fixed and regular nighttime residence  
      2. Shares a residence with family or friends on a temporary basis  
      3. Primary residence that is a supervised publicly or privately operated shelter designed to  
         provide temporary living accommodations  
      4. Residing in a public or private place not designed for, or ordinarily used as a regular sleeping  
         accommodation for human beings  
      5. Need for housing in a commercial establishment (e.g., hotel/motel), shelter, publicly funded  
         transitional housing or from a person in the business of renting properties  
      6. Received an eviction notice or notice to pay rent or quit  
   C. Receiving a CalWORKs benefit and the parent(s)/caretaker is not a GAIN/Welfare-to-Work  
      participant. The out-stationed DPSS HCM will provide verification of the family’s eligibility for  
      DPSS Benefits and Services.
D. Has not exhausted the maximum four (4) month benefit.

Note: HFSS administers a small portion of the homeless services and benefits available through DPSS. The DPSS Outstationed Homeless Case Manager can assist families connect to other benefits and services through the DPSS. Prevention assistance funded through the DPSS is limited to services only. Financial assistance may be available for families through the District DPSS office for prevention assistance.